

From: Jessica Holden <jholden@pcminternet.com>
Subject: **BVCA Update**
Date: February 14, 2012 3:59:20 PM CST
To: Jessica Holden <jholden@pcminternet.com>

Dear BVCA Homeowner,

Pool Renovation Update: The John K Pool is closed (not heated) until May 1, 2012. The Spa area is closed for water treatment following re-plastering. The Spa will be closed until approximately the end of February. We will post a notice on this Website when it is reopened. The Clubhouse Pool and Spa are also closed for renovation and will not reopen until approximately late March.

Additionally, please welcome Deborah Serrano, Community Manager, to Bixby Village. Deborah will be temporarily managing Bixby Village, effective immediately, while Jessica Holden is on Maternity Leave. Deborah Serrano may be reached at dserrano@pcminternet.com or via telephone at 949.465.2440.

Should you have any further questions and/or concerns, please do not hesitate to let me know.

Kind Regards,

**Jessica Holden, CCAM
Community Manager**

Professional Community Management of California, Inc. (PCM)

An Associa Company
23726 Birtcher Drive
Lake Forest, CA 92630
(949) 768-7261 Main
(949) 465-2209 Direct
(800) 369-7260 Toll Free
(949) 206-6707 Fax
www.pcminternet.com

Associa - *The leader in community association management*
